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April 20, 2011

To: Manitoba Dental Association
Canadian Dental Association – CDAnet Department

From: Shelly Kszywiecki - Administrator
The PBAS Group

Re: Manitoba Food and Commercial Workers Dental Plan (MFCW Dental Plan).

We would like to take this opportunity to advise you that the following instructions will be sent out to all Manitoba Dentists in the next week.

Prudent Benefits Administration Services (PBAS), the Administrator of the Dental Plan, has completed its own electronic claims submission system. As of May 1, 2011 PBAS will begin accepting electronic claims for your patients who belong to the Dental Plan. You will no longer be submitting those claims through Quikcard.

What changes does the dental practice need to make to their practice management software for PBAS?

- **Set up or add:** PBAS to your system before submitting claims for the first time
- **Network:** CSI ASYNC Network for Modem users and ITRANS for Internet users
- **Carrier code:** 610256
- **CDAnet version:** 4 (version 2 accepted if that is the only version supported by your software)
- **Group Number:** 50500
- **Transaction Types:** Claim, Predetermination and Request for Outstanding Transactions (ROT's)

Please refer to your software vendor as some vendors are responsible for updating the carrier file for their practice software.

Note: The Member's Certificate and Group Numbers will not change.

If you only support paper claims please send them to:

MFCW Dental Plan
3rd Floor, 880 Portage Avenue
Winnipeg, MB R3G 0P1

ITRANS Users:

If you are using the latest version of the ICA software V2.3.14.0, then no changes to the iCA .EXE or .INI are required.

If you are using an earlier version then we strongly recommend that you update to the latest version so that changes are minimized and all claims (except for ABC) will be sent to ITRANS via the Internet. Should you wish to continue using an earlier version of the iCA software then please obtain the latest iCA.INI from the “Downloads and Links” section at www.goITRANS.com/support.

Modem Users:

If your software does not already include the CSI ASYNC Network then please contact your vendor for the updated configuration file.

Enhanced Support:

When the CSI ASYNC Network is chosen as the network for an insurer, the ITRANS Help Desk staff are able to provide enhanced support to you for troubleshooting claims issues as they have access to the same Transaction Tracking System used to track claims sent via ITRANS. The dentist, the software vendor as well as the dental office staff can benefit from some of the enhanced support that offices on ITRANS receive.

In Addition:

The CSI ASYNC Network may also be configured as the network for the following carriers to receive enhanced support from the CSI/ITRANS Help Desk:

Alberta Dental Service Corporation (ADSC) – 000105
Benecaid Health Benefit Solutions (ESI Canada) – 610708
Cowan Wright Beauchamps (ESI Canada) – 610153
Desjardins Financial Security (ESI Canada) – 000051
Group Medical Services - 610217
Group Medical Services Saskatchewan - 610218
groupSource - 605064
La Survivance (ESI Canada) – 000080
L'Internationale Compagnie D'assurance vie (ESI Canada) – 610643
NexgenRx – 610634
NIHB (ESI Canada) – 610124
Quikcard – 000103
SSQ SOCIÉTÉ d'assurance-vie inc. (ESI Canada) – 000079
Syndicat des fonctionnaires municipaux MTL (ESI Canada) – 610677
The Co-operators – 606258

**For assistance please call the ITRANS Help Desk at 1-866-788-1212
Monday to Friday 9AM to 5PM EST.**